



SMOG CHECK ADVISORY

Official Publication of the California Department of Consumer Affairs/Bureau of Automotive Repair

MAY 2000

Consumer Assistance Program Partners with Industry to Focus on Repair Effectiveness

Helping the industry identify the most effective emissions reduction repair strategy for each vehicle is one of the primary goals of the Consumer Assistance Program's (CAP) Technical Review & Approval Team. The CAP currently partners with contracted Gross Polluter Certification (GPC) stations to provide repair assistance to eligible California motorists whose vehicles fail their biennial smog inspection.

After consumers are referred to a CAP-contracted station, all repairs billed to the CAP must first be approved by the Technical Review & Approval Team. Team members consist of Program Representatives and Air Quality Representatives which includes ASE certified technicians, licensed Smog Check technicians, and/or factory trained technicians.

Obtaining approval for the CAP repairs is essentially a three-part process.

- ✓ First, a baseline smog inspection test must be performed. This test verifies that the vehicle is, indeed, in need of emissions repairs.
- ✓ Next, a preliminary diagnosis is performed to ascertain the vehicle's condition, identify which systems are working properly; and, more importantly, which systems are in need of service.
- ✓ Finally, diagnostic findings are recorded on a work order and repairs are recommended using the CAP Repair Request form.

The CAP Technical Team reviews the recommended repairs and applies the following criteria prior to the approval of all proposed repairs:

Are the suggested repairs going to resolve the emissions failure?

Although comprehensive diagnostic procedures may reveal many defects, the repair strategy must stay focused on the emissions failure.

Since current regulations limit the state's share for repair assistance to

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OBD II CONNECTIONS COMING

The next revision to BAR-97 software will enable the equipment to communicate with the second generation of On-Board Diagnostics II (OBD II) systems on newer vehicles. Initially, the Bureau of Automotive Repair (BAR) will require technicians to connect the analyzer to OBD II equipped vehicles for data gathering purposes. After gathering data for several months, the BAR will decide which conditions would cause a vehicle to be untestable, or to fail a Smog Check.

The main difference with OBD II is *Readiness Indicators*. These indicators show whether a vehicle has been adequately driven to show any problems since the system's memory was cleared.

Smog Check technicians should start reading up on readiness codes and OBD II. Customers and technicians will need to know that disconnecting a battery will clear the monitors. The vehicle may need to be driven under a variety of conditions before the monitors reset and make the vehicle ready for a Smog Check.

A new Smog Check technician update-training course covering OBD II engine

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IN MEMORIAM

JOHN GROW, BAR CHIEF, 1983 - 1987

Former Bureau of Automotive Repair Chief John Grow peacefully passed away on Tuesday, April 4, 2000.

Grow was appointed by then-Governor George Deukmejian as Chief of the Bureau of Automotive Repair, in 1983, where he served until 1987. During his time as chief, Grow oversaw

implementation of the state's first Smog Check Program.

Memorial contributions may be made to Works in New Directions - a center for homeless teenagers, located at 300 Ahern Street, Sacramento CA 95814, or to the Sacramento Society for the Prevention of Cruelty to Animals.



Below are the Smog Check testing and repair statistics for the months of February 2000 and March 2000. As always, the "Tests Conducted" data represents **all** Acceleration Simulation Mode (ASM) and Two-Speed Idle (TSI) tests performed on vehicles by Smog Check stations statewide, with the number of certificates that resulted from these tests shown under "Certificates Issued." The remaining data represent only ASM and TSI **first** (initial) tests performed on vehicles. The difference between Enhanced and Basic/Change of Ownership (COO) Areas of the state is also shown.

	FEBRUARY	MARCH		FEBRUARY	MARCH
PROGRAM VOLUME			FAILURE BY STATION TYPE		
Tests Conducted*	961,734	1,108,721	Test & Repair		
Vehicles Tested	799,089	919,033	– Enhanced	26,858 (10.0%)	32,711 (10.4%)
– Enhanced	513,349	593,627	– Basic/COO	12,214 (6.6%)	14,478 (6.9%)
– Basic/COO	285,706	325,250	GSGR		
Vehicles Failed	90,563 (11.3%)	105,113 (11.4%)	– Enhanced	12,314 (10.7%)	14,847 (11.2%)
– Enhanced	69,883 (13.6%)	80,915 (13.6%)	– Basic/COO	4,785 (8.9%)	5,475 (9.0%)
– Basic/COO	20,685 (7.2%)	24,175 (7.4%)	GPC		
Vehicles Repaired			– Enhanced	2,264 (13.5%)	2,615 (13.7%)
– Enhanced	42,385	49,466	– Basic/COO	3,219 (7.2%)	3,594 (7.2%)
– Basic/COO	16,874	19,212	Test-Only		
Certificates Issued	812,626	934,771	– Enhanced	28,052 (25.4%)	30,229 (24.3%)
TYPE OF FAILURE			– Basic/COO	293 (17.6%)	417 (18.9%)
Tail pipe	65,175 (8.2%)	75,262 (8.2%)	<i>By Vehicle Type</i>		
– Enhanced	51,978 (10.2%)	59,658 (10.1%)	High Emitter Profile (HEP)	18,600 (32.3%)	19,062 (31.1%)
– Basic/COO	12,798 (4.5%)	15,049 (4.6%)	Random 2%	1,926 (26.1%)	1,934 (24.9%)
Gross Polluters**	30,257 (3.8%)	34,018 (3.7%)	Volunteers	7,891 (16.6%)	9,650 (16.8%)
– Enhanced	24,236 (4.7%)	26,934 (4.5%)	AVERAGE REPORTED REPAIR COSTS		
– Basic/COO	6,021 (2.1%)	6,853 (2.1%)	Average Cost (statewide)	\$124	\$124
Visual	19,591 (2.5%)	22,722 (2.5%)	Test & Repair Stations	\$101	\$102
– Enhanced	16,534 (3.2%)	16,858 (3.4%)	GSGR Stations	\$110	\$112
– Basic/COO	3,057 (1.1%)	4,099 (1.3%)	GPC Stations	\$191	\$193
Functional	47,066 (5.9%)	54,966 (6.0%)	Repair Assisted Vehicles***	\$415	\$410
– Enhanced	36,098 (7.0%)	37,515 (7.5%)	Enhanced Areas	\$128	\$127
– Basic/COO	10,968 (3.8%)	13,599 (4.9%)	Basic/COO Areas	\$118	\$120
			CONSUMER ASSISTANCE PROGRAM		
			Vehicles with Repair Assistance	676	787
			Vehicles Retired	62	333
			Repair Cost Waivers Issued	129	125
			Economic Hardship Extensions Issued	98	138

* Includes multiple tests on same vehicle

** Subset of tailpipe failures

*** Includes consumer co-pay

Assistance

(continued from front page)

\$450, only repairs directly related to the emissions failure can be approved. This helps ensure that the state's contribution towards repairs brings vehicles into compliance, *and* that the CAP resources are well managed in order to assist as many consumers as possible.

Are the parts to be replaced, and the services to be performed, being recommended based on accepted trade standards? Only recognizable and verifiable tests and diagnostic procedures can be accepted by the CAP staff. Repairs cannot be approved until the proper test or diagnostic procedure is used to justify the recommended repairs.

Do the transactions and repairs comply with all laws, regulations, and Bureau of Automotive Repair (BAR) procedures? For example, even though the CAP approves and pays for repairs, consumers must still authorize all work performed on their vehicles. Estimates and invoices are reviewed for proper documentation and authorization procedures.

Participating CAP facilities must continue to meet the BAR's high standards while demonstrating professionalism and commitment to the Smog Check Program. Their ability and willingness to partner with the BAR results in consumers being helped, vehicles being repaired, and California's air being cleaned. The CAP enjoys working in partnership with stations which are committed to consumer satisfaction by identifying the most effective repair strategies.

Warning! Zero Air Only

During recent Quality Assurance (QA) inspections, Bureau of Automotive Repair (BAR) representatives discovered a number of modified zero air containers on BAR-97 EIS units. These canisters had been modified to allow non-certified air refills. This is **not** an acceptable practice.

The zero gas used for the calibration of the BAR-97 EIS units is critical to the accurate testing of all vehicles subject to the Smog Check Program. Using non-certified air as a replacement for certified zero air will seriously affect an EIS machine's ability to accurately test vehicles. All calibration gases must be purchased from a certified gas blender and be BAR certified.

When the BAR representatives perform routine QA inspections, they will be inspecting all gas cylinders for modifications. Any modified containers will be confiscated, and appropriate disciplinary action will be initiated.

THE BOTTOM LINE

As of April 1, 2000

TECHNICIAN DATA

- 83 Number correct required to pass on the smog exam.
- 117 Number of scored items on exam.
- 8,216 Technicians that have completed the BAR-97 eight-hour Transition Training.
- 8,840 Advanced (EA) technicians licensed.
- 4,457 Basic (EB) technicians licensed.

STATION DATA

- 4,837 Test & Repair stations statewide.
- 1,891 Gold Shield Guaranteed Repair (GSGR) stations statewide.
- 307 Gross Polluter Certification (GPC) stations statewide.
- 417 Test-Only stations statewide.
- 543 Test-Only lanes statewide.

CONSUMER ASSISTANCE PROGRAM DATA

- 82 GPC stations providing repair assistance.
- 5,756 Vehicles repaired.
- 32 Dismantler sites for vehicle retirement.
- 1,834 Vehicles retired.

New "Notice to Motorists" Sign for Smog Check Stations

A new "Notice to Motorists" sign will replace the currently used repair cost sign posted at all Smog Check stations. The revised sign will be delivered to all Smog Check stations early this summer.

The updated version of the "Notice to Motorists" sign provides general information about the repair assistance, vehicle retirement, and repair cost waiver options available under the Consumer Assistance Program.

Reminder: Health and Safety Code Section 44017.3 **requires** the posting of this sign by all licensed Smog Check stations.



NOTICE TO MOTORISTS

SMOG CHECK CONSUMER ASSISTANCE PROGRAM



If a vehicle needs Smog Check repairs to meet California emissions standards, the State of California Consumer Assistance Program provides the following options:

Repair Assistance allows motorists to receive financial help for emissions-related repairs from the state. Motorists must pay for any Smog Check inspection costs, as well as a copayment, in order to receive state help. Motorists may qualify in one of two ways:

Income-Eligible--Motorists meeting certain household income requirements.

Test-Only--Motorists who are required to have a vehicle inspected at stations that perform only tests, and no repairs (Test-Only stations). This requirement is indicated on the DMV registration renewal notice for the vehicle.

Vehicle Retirement allows motorists the option of selling a vehicle to the state instead of repairing it. The state will retire the vehicle at an approved dismantler.

Repair Cost Waivers enable motorists to temporarily register a vehicle (for up to two years) without it passing a Smog Check inspection. To qualify, a motorist must spend at least \$450 on emissions-related repairs at a licensed Smog Check station.

For more information:

Call the Department of Consumer Affairs at 1-800-952-5210 or
Visit the Smog Check website at www.smogcheck.ca.gov.

Some vehicles are not eligible for the Smog Check Consumer Assistance Program.

OBD II

(continued from front page)

operating systems is expected to be available to smog technicians starting in August of this year. All licensed Smog Check technicians (Basic and Advanced) whose licenses expire after January 31, 2001, will be required to complete this update training course prior to applying for license renewal. Initial license applications postmarked after January 31, 2001, will be required to include proof of completion of this training course.

The course is a minimum of 20 hours, and will be provided by BAR-certified training institutions. The BAR is currently training instructors on this new automotive technology so they will be ready to provide this course.

Check Out the Opportunities Available!

Attend a Smog Check Test-Only Informational Meeting

The Bureau of Automotive Repair (BAR) has scheduled four information meetings on the Test-Only network and opportunities available. The meetings will be held in Merced, Stockton, Modesto, and Vacaville during May and June 2000, and are open to anyone interested in the Test-Only component of the Smog Check Program. The locations, dates, and times of the meetings are listed below.

- | | | | |
|--------------------|---------------|-----------------|---|
| • Vacaville | May 24, 2000 | 6:30 PM–7:30 PM | Courtyard by Marriot
120 Nut Tree Parkway
Vacaville, CA |
| • Stockton | May 31, 2000 | 6:30 PM–7:30 PM | Radisson Hotel
2323 Grand Canal Blvd.
Stockton, CA |
| • Modesto | June 7, 2000 | 6:30 PM–7:30 PM | Doubletree Hotel
1150 9th Street
Modesto, CA |
| • Merced | June 21, 2000 | 6:30 PM–7:30 PM | Jalapeno's Restaurant
1500 West 13th Street
Merced, CA |

For more information, please contact Rocky Carlisle, BAR Engineering, at (916) 255-4360.

DISCIPLINARY ACTIONS



Northern California

ROBERT HENRY BRUMMETT

—Concord
Basic Area Technician License
Order: Accusation dismissed. (03/09/00)

DELTA AUTO REPAIR

—Redwood City
Sach Van Tran, Owner
Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed, and reimburse BAR \$3,000 for costs of investigation and prosecution. (03/10/00)

JIMS AUTO REPAIR—Sunnyvale
Scot Evan Hardie, Partner/Owner/
Technician

Charles E. Hull, a.k.a. Charles Elmer Hull, Jr., Partner/Owner
Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license and Smog Check Technician license revoked. Further ordered to report to BAR as directed, and reimburse BAR \$5,000 for costs of investigation and prosecution. (03/10/00)

L & J GENERAL AUTO REPAIR

—Stockton

EAST MAIN AUTO REPAIR

—Stockton

Nonito Esguerra Lamzon, Owner
Nonito E. Lamzon, Technician
Order: ARD registrations invalidated, stayed for five years, and suspended for a period of 30 days. Smog Check Station licenses revoked. Further ordered to report to BAR as directed and successfully complete BAR-approved course in diagnosis and repair of emission systems failures and engine performance. Advanced Area Technician License revoked, stayed, placed on five years' probation, and suspended for 60 days. Reimburse BAR \$12,559.16 for costs of investigation and prosecution. (03/07/00)

**MADE IN AMERICA, INC. dba
MADE IN JAPAN/MADE IN
AMERICA**—Roseville

Drew Cory Pefferle, President
Order: ARD registration revoked, stayed for three years. Smog Check Station license revoked, stayed, placed on three years' probation, and suspended for a period of 120 days. Gold Shield Guaranteed Repair Station Certification withdrawn. Further ordered to report to BAR as directed and reimburse BAR \$9,888.33 for costs of investigation and enforcement. (03/09/00)

LEE MOUA—Fresno

Order: Advanced Emission Specialist Technician license revoked and invalidated. (03/31/00)

TM HIGH TECH AUTO CENTER

—San Jose

Len Van Ly, Owner—Union City
Thien Van Nguyen a.k.a. Steven Nguyen, Technician—San Jose
Order: ARD registration revoked, stayed, placed on three years' probation, and suspended for ten days. Smog Check Station license and Basic Area Smog Check Technician license revoked. Further ordered to report to BAR as directed, and jointly reimburse BAR \$4,500 for costs of investigation and prosecution. (02/22/00)

TOAD HOLLOW—Martinez

Albert Lepper, Owner
Order: ARD registration and Smog Check Station license revoked. Further ordered to reimburse BAR \$6,243.74. (03/09/00)

ALAN C. YU—Redwood City

Order: Basic Area Technician license revoked. (03/31/00)

VAN VAN TRAN—Santa Clara

Order: Smog Check Technician license revoked. (03/10/00)

Southern California

AUTO CENTERS—Oceanside

Amir H. R. Tehrani, Owner
Order: ARD registration and Smog Check Station license revoked. (02/23/00)

DAVID ROBERT BARBOZA

—Hemet

Order: Advanced Emission Specialist Technician license revoked. (03/31/00)

BRENES AUTO REPAIR

—Los Angeles

Erick Leonel Brenes, Partner
Oscar Brenes, Partner
Trinidad Garcia, Technician
Order: ARD registration permanently invalidated. Smog Check Station license and Enhanced Area Technician license revoked. Further ordered to reimburse BAR \$11,543.12. (02/23/00)

CAROLANNES UPTOWN UNION

—Whittier

David O. Butler, Owner
Order: ARD registration permanently invalidated, stayed, and placed on three years' probation. Smog Check Station license revoked, stayed, placed on three years' probation, and suspended for 120 days. Further ordered to report to BAR as directed. (03/16/00)

FRANCISCO JESUS CHANG

—Rialto

Order: Enhanced Area Technician license revoked, stayed, placed on two years' probation, and suspended for 3 days. Further ordered to report to BAR as directed (03/10/00)

ROBERT D. FELLMAN

—Victorville

Order: Enhanced Area Technician license revoked, stayed, placed on two years' probation, and suspended for 10 days. Further ordered to report to BAR as directed (03/10/00)

Disciplinary Actions (continued page 6)

DISCIPLINARY ACTIONS *(continued from page 5)*

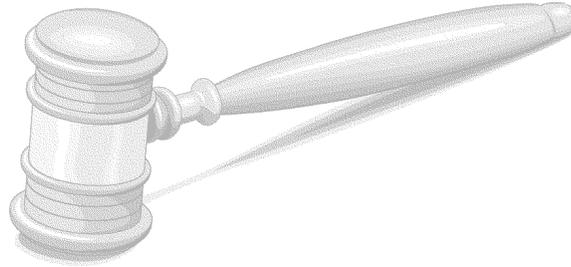
GABRIEL'S TOWING—Pasadena
Carlos Augusto Martinez, Owner
Order: ARD registration revoked, stayed, and placed on five years' probation. Smog Check Station license and Advanced Emission Specialist Technician license revoked. Further ordered to report to BAR as directed, and reimburse BAR \$6,000 for costs of investigation and prosecution. (03/16/00)

GAO & CHANG ENTERPRISES, INC.
—Rowland Heights
dba RAYS TEXACO
Phillip Kim Chang, President
Order: ARD registration revoked, stayed, and placed on five years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed, and reimburse BAR \$7,500 for costs of investigation and enforcement. (03/31/00)

GARVEY RADIATOR SERVICE
—Rosemead
Lucio N. Alonso, Owner
Order: ARD registration and Smog Check Station license revoked. (03/03/00)

GEORGE'S AUTO CENTER
—Rosemead
George O. Porras, Owner
Order: ARD registration surrendered. Smog Check Station license revoked. Further ordered to reimburse BAR \$1,661.65 for costs of investigation and prosecution. (02/23/00)

J S AUTO TECH—Van Nuys
Jooha Shin, Owner
Order: ARD registration revoked, stayed, and placed on five years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed, and reimburse BAR \$8,000 for costs of investigation and enforcement. (03/03/00)



JOHN'S AUTO REPAIR CENTER
—Gardena
Il Ho Lee, Owner
Order: ARD registration and Smog Check Station license revoked, stayed, and placed on three years' probation, and suspended for 30 days. Further ordered to report to BAR as directed, and reimburse BAR \$8,000 for costs of investigation and enforcement. (03/07/00)

JOHNS AUTOMOTIVE—Van Nuys
Victor N. Eudjukian, a.k.a. Victor N. Evdjukian, Owner/Technician—North Hollywood
Order: ARD registration revoked, stayed, and placed on five years' probation. Smog Check Station license and Advanced Emissions Specialist Technician license revoked. Further ordered to report to BAR as directed, and reimburse BAR \$3,500 for costs of investigation and prosecution. (03/10/00)

TAE WON KONG—Fullerton
Lucio N. Alonso, Owner
Order: Advanced Emission Technician license revoked, stayed, and placed on three years' probation. Further ordered to report to BAR as directed. (03/03/00)

L & S AUTO CENTER—Los Angeles
Lucio N. Alonso, Owner
Order: ARD registration and Smog Check Station license revoked. (03/03/00)

MD SERVICES #2—South Gate
Duc Tran, Owner
Sanh Van Nguyen, Technician
Order: ARD registration, Smog Check Station license, and Advanced Emission

Specialist Technician license revoked. Further ordered to reimburse BAR \$5,342.57 for costs of investigation and enforcement. (03/03/00)

RICARDO JAVIER O'CAMPO
—San Diego
Order: Advanced Emission Specialist Technician license revoked. (03/16/00)

PARK'S AUTO CENTER—Pomona
Hee Y. Park, Owner
Order: ARD registration invalidated and revoked, stayed, and placed on three years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed, and reimburse BAR \$6,888 for costs of investigation. (03/03/00)

T & L AUTO REPAIR & BODY
—San Bernardino
Hoang Quoc Pham, Owner
Dinh H. Tran, Technician
Toan Q. Tran, Technician
Order: ARD registration, Smog Check Station license, and Smog Check technician licenses revoked. Further ordered to reimburse BAR \$4,486.63. (03/24/00)

TONY'S AUTO SERVICES
—Bakersfield
Jose Rafael Escobar, Owner/Technician
Miguel A. Castro, Partner/Owner
Marco Jimenez, Partner/Owner
Order: ARD registrations permanently invalidated, Smog Check Station license and Enhanced Area Technician license revoked. (03/16/00)

GUILLERMO PEREZ VILLAFANA
—Santa Ana
a.k.a. Guillermo Villafana Perez
Order: Advanced Emission Specialist Technician license revoked. (03/03/00)

SMOG CHECK STATION CITATIONS

NAME	ADDRESS	CITY	ZIP	LEVEL	ARD NUMBER	CITATION NUMBER	ASSESSED AMOUNT	ASSESSED DATE	DATE MAILED
Nippon Automotive*	6955 Reseda Blvd.	Reseda	91335	2	AK163467	C-99-101	\$ 750	03/20/00	09/28/98
Iras Automotive*	4633 E. Ramon Road	Palm Springs	92264	2	AF125464	C-99-135	\$ 750	03/30/00	10/13/98
Iras Automotive	4633 E. Ramon Road	Palm Springs	92264	3	AF125464	C-99-317	\$1,500	03/30/00	03/11/99
Campus Commons Shell**	2270 Fair Oaks Blvd.	Sacramento	95825	1	AK149755	C-99-425	\$ 250	03/02/00	04/26/99
LEMES Group	15481 7th Street	Victorville	92392	3	AM143791	C-99-431	\$1,500	03/02/00	04/27/99
Juan's Automotive*	755 San Marcos Blvd.	San Marcos	92069	1	AH185083	C-99-536	\$ 250	03/02/00	06/07/99
Auto Clinic of San Marcos**	371 S. Rancho Santa Fe	San Marcos	92069	1	AB176659	C-99-538	\$ 250	03/27/00	06/07/99
Brothers Mobil Service	102 W. Mission Ave.	Escondido	92025	1	AG111766	C-99-632	\$ 250	03/17/00	07/13/99
Cypress College Shell	6001 Orange Ave.	Cypress	90630	2	AM202913	C-00-061	\$ 750	03/13/00	08/18/99
B&J Auto Repair Smog & Sales	696 Broadway	Chula Vista	91910	3	AL197282	C-00-074	\$1,500	03/13/00	08/18/99
Run Rite Auto Service #3	830 N. 2nd Street	El Cajon	92021	1	AF189508	C-00-220	\$ 250	03/28/00	11/08/99
California Motor Works	8025 Clairemont Mesa	San Diego	92111	1	AF161236	C-00-253	\$ 250	03/17/00	01/26/00
The Smog Squad	3342 Rosecrans Street	San Diego	92110	2	AB164848	C-00-255	\$ 750	03/09/00	01/27/00
C & N Texaco Service Center	4009 Sierra Way	San Bernardino	92407	2	AB176847	C-00-257	\$ 750	03/21/00	01/27/00
Oceanside Auto Service	1106 S. Coast Hwy.	Oceanside	92054	1	AJ201661	C-00-259	\$1,500	03/01/00	01/28/00
Classic Chevrolet	1001 N. Weir Canyon Road	Anaheim Hills	92807	1	AE189071	C-00-271	\$ 750	03/28/00	03/07/00
Courtesy Smog	9248 Survey Road #3	Elk Grove	95624	3	AD204892	C-00-280	\$1,500	03/29/00	03/21/00

* Stations that have had their Gold Shield Guaranteed Repair (GSGR) certificates withdrawn.

** Stations that have had their Gross Polluter Certification (GPC) Pilot authority withdrawn.

*** Stations that have had their GPC and Repair Assistance authority withdrawn (none reported).

Calendar of Coming Events

MAY — CLEAN AIR MONTH

- May 2, 4, 9, 2000** Spring 2000 Automotive Service Excellence (ASE) certification tests.
- May 24, 2000** Test-Only Informational Meeting in Vacaville*
- May 29, 2000** Memorial Day state holiday; the BAR offices will be closed.
- May 31, 2000** Test-Only Informational Meeting in Stockton*

JUNE

- June 7, 2000** Test-Only Informational Meeting in Modesto*
- June 21, 2000** Test-Only Informational Meeting in Merced*

*See page 4 for details



SMOG CHECK ADVISORY

State of California
Gray Davis, Governor

**California Department
of Consumer Affairs**
Kathleen Hamilton, Director

Bureau of Automotive Repair
Douglas E. Laue, Chief
10240 Systems Parkway
Sacramento, CA 95827

BAR FIELD OFFICE PHONE NUMBERS

Bakersfield (661) 833-6304
Canoga Park..... (818) 596-4400
Culver City (310) 410-0024
Fresno (559) 445-5015
Fullerton (714) 680-7851
Oceanside (760) 439-0942
Richmond (510) 243-9410
Riverside (909) 782-4250
Sacramento (916) 255-4200
San Jose (408) 277-1860
South El Monte.. (626) 575-6934

DCA Cashiering (916) 322-7002
DCA Licensing .. (916) 322-4000
ET Help Desk..... (916) 255-4476
MCI (800) 731-SMOG
(Then press 5 for technical support)

**Consumer Assistance and
Referee Center (800) 622-7733**

DCA HOTLINE (800) 952-5210

Bulk Rate
U.S. Postage
PAID
Oakland, CA
Permit No. 2101

LITTLE SCOOPS



- ✓ The Bureau of Automotive Repair (BAR) has invited automotive diagnostic/repair equipment manufacturers to demonstrate their digital storage oscilloscopes, engine analyzers, and ignition oscilloscopes at BAR headquarters in Sacramento. The BAR plans to compile an informational list of the capabilities of each of these multi-functional diagnostic devices. This list will clarify equipment capabilities for Smog Check stations and the BAR field staff. The list should be available to the industry early this summer.
- ✓ The Vehicle Information Database (VID) received and recorded its 40 millionth test record on Sunday, April 2, 2000! The very first record was received four years ago on April 16, 1996. The VID may be the largest vehicle emissions database in the world, and is steadily increasing in size.