



SMOG CHECK ADVISORY

Official Publication of the California Department of Consumer Affairs/Bureau of Automotive Repair

APRIL 2000

THE "RIGHT STUFF" FOR HIRE

James Brown is the first graduate in an innovative program that provides trained, entry-level automotive repair personnel for the industry, to the mutual benefit of workers, employers, and consumers.

"Employers should know that a well-trained, entry-level automotive repair assistant could be as close as your nearest Smog Check Consumer Assistance and Referee Center," said Doug Laue, Bureau of Automotive Repair Chief.

The Referee Work Experience Program benefits automotive industry employers by providing trained employees, and benefits workers by providing training in the automotive field. This program is intended to provide participants with the knowledge and training necessary to take advantage of new career opportunities in the automotive industry. Having a greater number of experienced technicians in the industry ultimately benefits the consumer.

"I was taking automotive classes at Porterville College when I heard about the new training program," said Brown.



First graduate, James Brown, proudly displays his well-earned diploma!

In an effort to provide real-world training and experience in the automotive industry, the Bureau of Automotive Repair teamed with the Community College Foundation and the Cal-Works Program to sponsor the Referee Work Experience Program. The program was launched at the 33 Consumer Assistance and Referee Centers (CAR Centers) in the fall of 1998. Individuals enroll in a program of on-site training by referees in office work, safety, equipment maintenance, vehicle inspection, emissions diagnostics, and supervisory skills. The CAR Centers are vehicle emissions test facilities that provide Smog Check assistance and other services to motorists.

"The Referee Work Experience Program seemed like a good idea whose time had come," said Doug

Smog Check Consumer Assistance Program Overhauled!

- **Repair Assistance for Consumers Sent to "Test-Only"**
- **Streamlined Process for Participating Stations**

The BAR announced that the Smog Check Consumer Assistance Program (CAP) has been fine-tuned to further clean up California's air by offering more help to California motorists who must repair vehicles in order to meet clean air standards. Effective April 1, 2000, repair assistance became available for all motorists whose vehicles are referred to Test-Only stations. At the same time, a streamlined consumer eligibility process was implemented.

"We've expanded the pool of repair assistance applicants to include those consumers whose cars are most likely to need it. And we've streamlined our eligibility process so that participating stations can focus on cleaning up pollution instead of processing paperwork," said BAR Chief Doug Laue. "The CAP is now even more advantageous to consumers and stations."

Repair Assistance for Test-Only Referrals: Under recently approved emergency regulations, consumers whose vehicles are referred to Test-Only stations for their Smog Checks are now eligible for repair assistance. (See "Demystifying the Test-Only Process" in the February 2000 issue of the *Smog Check Advisory*.) To receive repair assistance, each qualified consumer must pay the first \$250 towards emissions-related diagnosis and/or repairs, after which the state will contribute up to an additional \$450 to repair the vehicle.

IN THIS ISSUE...

The "Right Stuff" For Hire	1
Smog Check Consumer Assistance Program Overhauled!	1
SNAPSHOT	2
The Bottom Line	3
Smog Check Advisory Chat Page -Accessing the Vehicle Information Database	4
-Emissions Control System Labels	4
Calendar of Coming Events	5
Disciplinary Actions	6
Smog Check Station Citations	7
Little Scoops	8

"Right Stuff" (continued page 3)

CAP Overhauled (continued page 5)



Below are the Smog Check testing and repair statistics for the months of January 2000 and February 2000. As always, the "Tests Conducted" data represents **all** Acceleration Simulation Mode (ASM) and Two-Speed Idle (TSI) tests performed on vehicles by Smog Check stations statewide, with the number of certificates that resulted from these tests shown under "Certificates Issued." The remaining data represent only ASM and TSI **first** (initial) tests performed on vehicles. The difference between Enhanced and Basic/Change of Ownership (COO) Areas of the state is also shown.

	JANUARY	FEBRUARY		JANUARY	FEBRUARY
PROGRAM VOLUME			FAILURE BY STATION TYPE		
Tests Conducted*	967,410	961,734	Test & Repair		
Vehicles Tested	807,596	799,089	- Enhanced	26,234 (9.6%)	26,858 (10.0%)
- Enhanced	523,422	513,349	- Basic/COO	11,508 (6.2%)	12,214 (6.6%)
- Basic/COO	284,157	285,706	GSGR		
Vehicles Failed	90,672 (11.2%)	90,563 (11.3%)	- Enhanced	12,129 (10.3%)	12,314 (10.7%)
- Enhanced	70,490 (13.6%)	69,883 (13.6%)	- Basic/COO	4,587 (8.5%)	4,785 (8.9%)
- Basic/COO	19,728 (6.9%)	20,685 (7.2%)	GPC		
Vehicles Repaired			- Enhanced	2,343 (13.3%)	2,264 (13.5%)
- Enhanced	45,707	42,385	- Basic/COO	3,214 (7.5%)	3,219 (7.2%)
- Basic/COO	17,635	16,874	Test-Only		
Certificates Issued	818,962	812,626	- Enhanced	29,871 (26.8%)	28,052 (25.4%)
			- Basic/COO	283 (19.1%)	293 (17.6%)
TYPE OF FAILURE			<i>By Vehicle Type</i>		
Tail pipe	65,328 (8.1%)	65,175 (8.2%)	High Emitter Profile (HEP)	20,469 (35.6%)	18,600 (32.3%)
- Enhanced	53,152 (10.2%)	51,978 (10.2%)	Random 2%	2,044 (27.6%)	1,926 (26.1%)
- Basic/COO	12,174 (4.3%)	12,798 (4.5%)	Volunteers	7,538 (15.8%)	7,891 (16.6%)
Gross Polluters**	30,428 (3.8%)	30,257 (3.8%)	AVERAGE REPORTED REPAIR COSTS		
- Enhanced	24,800 (4.7%)	24,236 (4.7%)	Average Cost (statewide)	\$123	\$124
- Basic/COO	5,628 (2.0%)	6,021 (2.1%)	Test & Repair Stations	\$100	\$101
Visual	19,550 (2.4%)	19,591 (2.5%)	GSGR Stations	\$108	\$110
- Enhanced	16,447 (3.4%)	16,534 (3.2%)	GPC Stations	\$186	\$191
- Basic/COO	2,934 (1.0%)	3,057 (1.1%)	Repair Assistance Stations***	\$417	\$415
Functional	40,035 (5.8%)	47,066 (5.9%)	Enhanced Areas	\$126	\$128
- Enhanced	36,695 (7.0%)	36,098 (7.0%)	Basic/COO Areas	\$118	\$118
- Basic/COO	10,046 (3.5%)	10,968 (3.8%)	CONSUMER ASSISTANCE PROGRAM		
			Vehicles with Repair Assistance	373	676
			Vehicles Retired	247	62
			Repair Cost Waivers Issued	92	129
			Economic Hardship Extensions Issued	100	98

* Includes multiple tests on same vehicle

** Subset of tailpipe failures

*** Includes consumer co-pay

“Right Stuff”

(continued from front page)

Laue. “The industry needed to improve recruitment, and workers needed some training to get that first job in the automotive field.”

Brown is currently employed in the automotive repair field. “I love my job,” he said. “I help with engine repair, brakes, and realignment. I work with good people—if you don’t need it, we don’t recommend it,” he enthusiastically added.

Besides James Brown, five other participants have now graduated from the program; two have been employed by CAR Centers as student lane technicians, and two are seeking employment in the automotive field through leads provided by the Foundation. Ten more participants are in various stages of the 400-hour course, with participation increasing as communities learn more about the program.

“Hiring a program participant makes good business sense,” added Laue. “Our graduates have shown their strong desire to enter the field by completing an intensive training program. They’re already trained so they can add value to your business as soon as they’re on the job.”

The 400-hour hands-on training program consists of five 40-hour modules and 200 hours of mentoring. Each module builds upon the prior lessons, and participants must pass a final quiz at the end of each module. After completing the first five modules, the participants begin a mentoring program in which they train incoming participants.

“This program was not about just reading books, but actually doing the job,” added Brown. “It was the perfect way for me to learn. I’ve worked in the automotive industry before, and I thought I knew a lot about cars. But now, I understand so much more about engines and emissions control systems.” “This was a good program, and a good experience,” he said.

THE BOTTOM LINE	
As of March 1, 2000	
TECHNICIAN DATA	
83	Cut score on the smog exam.
117	Number of scored items on exam.
8,199	Technicians completing BAR-97 eight-hour Transition Training.
8,840	Advanced (EA) technicians licensed.
4,473	Basic (EB) technicians licensed.
STATION DATA	
4,875	Test & Repair stations statewide.
1,920	Gold Shield Guaranteed Repair (GSGR) stations statewide.
348	Gross Polluter Certification (GPC) stations statewide.
412	Test-Only stations statewide.
532	Test-Only lanes statewide.
CONSUMER ASSISTANCE PROGRAM DATA	
81	GPC stations providing repair assistance.
4,969	Vehicles repaired.
31	Dismantler sites for vehicle retirement.
1,501	Vehicles retired.

Before being admitted to the program, participants must show that they possess the ability to read, write, interpret and understand basic records and correspondence, as well as apply practical mathematics, make simple calculations, and apply basic problem-solving methods.

The objective of the program is to provide participants with the knowledge and training necessary to achieve their financial goals and to take advantage of many new career opportunities. Some of the possible career paths include General Office Assistant, Auto Technician Apprentice, Auto Parts Assistant, or General Auto Repair Assistant. With additional training at a community college and/or with additional work experience, possible career opportunities expand to include Smog Check Intern Technician, Basic Area Technician, or Advanced Emission Specialist Technician.

“I’ve liked working on cars since I was a kid, and still love working on them,” explained Brown. “If I can have a career working on them, that’s great!” His goals include taking a Clean Air Car Course at college so he can reach his goal of becoming a Smog Check technician.

For more information about the program, or on how to hire a program participant, contact Rebecca R. Dirk or Patrick Chand, Community College Foundation, at 916-418-5200.

Forthcoming Smog Check Consumer Assistance Program (CAP) workshops featuring information about the benefits of the CAP will also spotlight information on the Referee Work Experience Program. Tentative workshop locations are Sacramento, Ontario, San Jose, Los Angeles/Burbank, Los Angeles/Downey, East Bay/Oakland, Visalia, San Diego, and Orange. Watch for dates and times to be announced soon.

ACCESSING THE VEHICLE INFORMATION DATABASE

Question... *“Is it possible to access the Vehicle Information Database (VID), and can it be done from a non-EIS computer? Let’s face it, most EIS machines are not exactly fast. It would also be comforting to know that all of the information us techs put into the VID on a daily basis is equally accessible to all of us. After all, it is in the state’s best interest.”*

Response... For security reasons, the BAR allows only BAR-97, BAR-97 “interim” (“interim” available in Basic and Change of Ownership areas only), and BAR-90 units to transmit Smog Check test results or access VID information. Record layout specifications are developed and software is certified to ensure that all test records contain the same data in a standard format. Between 34,000 and 40,000 test records are transmitted daily to the state VID from these various emissions testing systems.

Federal regulations and state laws have dictated significant changes in the Smog Check Program. These ongoing changes require the BAR to develop programs that take into consideration the limitations of BAR-90 units that still operate in Basic and Change of Ownership Areas. Limitations in BAR-90 unit processing speed and memory (many units still use 286 processors) have limited the BAR from expanding information sharing-related services.

To offset these limitations, the VID was initially designed to electronically enable technicians to call up technical service bulletins and diagnostic information from ALLDATA. However, very few technicians have elected to use this service.

California statistical summary data is available through the Smog Check Program internet site (www.smogcheck.ca.gov). Totals for testing volumes, certificate volumes, first test failures by failure type/station type/program area, test results by vehicle model-year/repair cost averages, and other categories are displayed. Also, statistics are provided in the monthly *Smog Check Advisory* in the “Snapshot” column.

EMISSIONS CONTROL SYSTEM LABELS

Question... *“As a Test-Only technician, I have always followed the Emissions Control System (ECS) label, never having reason to doubt its accuracy until now. What is the proper course of action to take in the following situation?”*

A 1988 Hyundai Excel arrived at a Test-Only station, was Smog Check tested, and failed due to the ignition timing being way out of specifications. The customer stated that the car had been pre-tested at another station and passed. It was determined that the Test & Repair technician doing the pre-test had removed the vacuum hoses to check the timing. The Test-Only technician performing the subsequent test in which the vehicle failed the Smog Check did not remove the vacuum hoses. The ECS label stated that “specifications are 5° BTDC with vacuum hoses removed at high altitude.” (The elevation of the area in question is only approximately 500 feet; “high altitude” is typically defined as over 5,000 feet.) The Mitchell Manual advised removal of the vacuum hoses.

“... Is the ECS label correct and the reference material incorrect? All training information states that the ECS label supersedes all other information unless a known recall label is available and installed. However... the reference material... is contrary to the ECS label.”

Response... According to Hyundai’s “Technical Hotline,” Hyundai’s technical manual agrees with the ECS label. Hyundai’s technical manual calls for the removal of the vacuum hoses at or above the 3,900 foot elevation. Therefore, it appears that the Test-Only technician performed the timing functional test correctly by not removing the vacuum hoses at the 500 foot elevation. In this case, there may have been other

(continued on following page)

Chat Page

SYSTEMS LABELS

(continued from preceding page)

malfunctioning components that sense altitude and/or control ignition timing.

This situation presents a good example why the underhood label should be the technician's primary source for certain basic emissions control systems applications and tune-up specifications.

The Smog Check Advisory Chat Page

is where you can ask tough questions, share technical tips, and reference handy information. Submit your questions or tips by mail, fax, or email . . . and watch for them each month. Let's hear from you!

BY MAIL

BAR Communications Team
Smog Check Advisory Chat Page
400 R Street, Suite 3060
Sacramento, CA 95814

BY FAX

916-445-8796
Attn.: Smog Check Advisory Chat Page

BY EMAIL

scachatpage@dca.ca.gov

CAP Overhauled

(continued from front page)

Streamlined Business Process for Participating Stations:

Previously, stations were involved in collecting and processing information from consumers and forwarding it to the BAR for repair assistance eligibility determination. The new procedures take stations out of the processing loop by requiring consumers to apply directly to the BAR via mail. The BAR will mail back an eligibility letter after approval of the application.

The CAP staff are visiting all eligible stations to provide new eligibility forms and to explain the improved procedures. Spring workshops will also be held statewide featuring information on the CAP.

Gross Polluter Certification (GPC) stations that have contracted with the BAR are able to participate in the repair assistance program. Participation comes with many advantages, including additional income, free advertising, ease of scheduling work, and speedier payment for repair services. And now that consumers referred to Test-Only stations are eligible for repair assistance, the volume of potential customers for this program will increase.

The Smog Check CAP, a consolidation of the repair assistance and vehicle retirement programs, helps Smog Check consumers bring their vehicles into compliance with emissions standards and helps the state achieve its clean air goals.

For more information on how your Smog Check Test and Repair station can become a GPC, contact the BAR's Smog Check Operations Division at 916-255-4484.

If your station is already a GPC, and you would like information about participating in the repair assistance program, contact the BAR's Consumer Assistance Program at 916-445-2010.

Calendar of Coming Events

MAY 2, 4, 9, 2000

Spring 2000 Automotive Service Excellence (ASE) certification tests.

MAY 29, 2000 - Memorial Day State holiday; the BAR offices will be closed.

DISCIPLINARY ACTIONS

Northern California

COSTLESS SMOG—Fresno
Karamzadeh Mohammad, Owner
Order: ARD registration and Smog Check Station license revoked. (01/20/00)

JASWINDER SINGH NAGRA
—Union City
Order: Basic Area Technician license revoked. (01/11/00)

DOUGLAS PAUL STUEDEMAN
—Sunnyvale
Order: Basic Area Technician license revoked. (01/20/00)

**SUNNYOAKS SHELL
AUTOMOTIVE**—Campbell
Patrick Mitchell Bellamy, Partner
Patricia Kay Bellamy, Partner
Order: ARD registration and Smog Check Station license revoked, stayed, and placed on three years' probation. Further ordered to report to BAR as directed, and reimburse BAR \$1,227 for costs of investigation and enforcement. (01/20/00)

THE TUNE-UP SPECIALISTS
—Oakland
Danny Lee Williams, President
Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed. (01/20/00)

VALUE GAS, INC.—Hayward
dba FIVE STAR AUTO REPAIR
Hector Dumasia
aka Hector Dhunjisha Dumasia, Pres.
Kelly Engineer
aka Kelly Phil Engineer, Vice President & Secretary
Order: ARD registration revoked, stayed, and placed on five years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed, and reimburse BAR \$8,180.75 for costs of investigation and enforcement. (01/11/00)



Southern California

A QUICK SMOG & REPAIR
—Victorville
Donald William Gates, Owner
Order: ARD registration and Smog Check Station license revoked. (01/20/00)

**AMERICAN TIRE & AUTO
SERVICE CENTER**—La Habra
Michael Charles Yaldezian, Partner
Janet D. Yaldezian, Partner
Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license revoked, stayed, and suspended for 60 days. Further ordered to report to BAR as directed, and reimburse BAR \$1,008 for costs of investigation and prosecution, and compensate 17 consumers. (01/24/00)

STEVE E. BAGDASAR—El Cajon
Order: Advanced Emission Specialist Technician license revoked, stayed, placed on three years' probation, and suspended for 30 days. Further ordered to report to BAR as directed. (01/24/00)

KENNETH LEE BLISS—Hesperia
Order: Advanced Emission Specialist Technician license revoked. Further ordered to reimburse BAR \$3,701.75 for costs of investigation and enforcement. (01/18/00)

D & R AUTO REPAIR—Los Angeles
Teodoro Anselmo Rodriguez, Partner/
Technician
Roberto Ernesto Duenas, Partner
Order: ARD registration revoked, stayed, and placed on five years' probation. Smog Check Station license and Advanced Emission Specialist Technician license revoked. Further ordered to report to BAR as directed. (01/14/00)

RONALD DOUGLAS DANIEL
—San Jacinto
Order: Advanced Emission Specialist Technician license revoked, stayed, placed on two years' probation, and suspended for 10 days. Further ordered to report to BAR as directed and successfully complete BAR-approved course in diagnosis and repair of

emission systems failures and engine performance. (01/14/00)

**DAVES AUTO SERVICE &
REPAIR**—La Habra
David Anthony Gaytan, Owner/Technician
Order: ARD registration revoked, stayed, and placed on five years' probation. Smog Check Station license and Advanced Emission Specialist Technician license revoked. Further ordered to report to BAR as directed and reimburse BAR \$2,105 for costs of investigation. (01/14/00)

DOWNTOWN SHELL SERVICE
—San Diego
Amad Ed Bagdasar, Owner/Technician
Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license and Advanced Emission Specialist Technician license revoked, stayed, placed on three years' probation, and suspended for 30 days. Further ordered to report to BAR as directed, and reimburse BAR \$6,800 for costs of investigation and litigation. (01/24/00)

GONZALES AUTO REPAIR
—Bakersfield
Samuel V. Gonzales, Owner
Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed and reimburse BAR \$4,000 for costs of investigation and prosecution. (01/14/00)

SAMUEL GONZALES, JR.
—Bakersfield
Order: Advanced Emission Specialist Technician license revoked, stayed, placed on three years' probation, and suspended for 30 days. (01/14/00)

RAUL ALBERTO GUERRERO
—Ontario
Order: Advanced Emission Specialist Technician license and all other licenses revoked, stayed, and placed on three years' probation. Further ordered to report to BAR as directed, successfully complete BAR-approved course in diagnosis and repair of emission systems failures and engine performance, and reimburse BAR \$1,200 for costs of investigation and enforcement. (01/20/00)

SMOG CHECK STATION CITATIONS

FACILITY NAME	ADDRESS	CITY	ZIP	LEVEL	ARD NUMBER	CITATION NUMBER	ASSESSED AMOUNT	ASSESSED DATE	DATE MAILED
Unocal 76 Smog Station	2735 Del Rosa Avenue	San Bernardino	92404	2	AH162290	C-99-263	\$750	02/16/00	02/02/99
K S Smog	716 N. Alvarado Street	Los Angeles	90026	1	AD199337	C-00-243	\$250	02/28/00	01/07/00
M & C Auto Repair	4518 Morrell Street	San Diego	92109	1	AG126425	C-00-247	\$250	02/04/00	01/07/00
Trust Auto Repair	407 El Cajon Blvd.	El Cajon	92020	1	AM176113	C-00-249	\$250	02/03/00	01/07/00

* Stations that have had their Gold Shield Guaranteed Repair (GSGR) certificates withdrawn (none reported).

** Stations that have had their Gross Polluter Certification (GPC) Pilot authority withdrawn (none reported).

*** Stations that have had their GPC and Repair Assistance authority withdrawn (none reported).

DISCIPLINARY ACTIONS *(continued from preceding page)*

HARRY'S SERVICE—Burbank
Herayel Avenessian, Owner
Order: ARD registration revoked, stayed, and placed on five years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed and reimburse BAR \$7,500 for legal and investigative costs. (01/20/00)

LA PUENTE SMOG & AUTO SERVICE—La Puente
Joe Danny Hernandez, Partner/Technician—Ontario
Frank Hernandez, Partner
Order: Smog Check Station license and Advanced Emission Specialist license revoked. (01/20/00)

JESSIE ARLEN MORRIS
—Apple Valley
Order: Smog Check Technician license revoked, stayed, and placed on two years' probation. Further ordered to report to BAR as directed and successfully complete BAR-approved course in diagnosis and repair of emission systems failures and engine performance. (01/21/00)

HENRIK MOURADIAN—Burbank
Order: Advanced Emission Specialist Technician license, and any other smog license issued, revoked. (01/20/00)

PURRFECT AUTO SERVICE #46
—Redlands
Theresa Brown, President
Order: ARD registration and Smog Check Station license revoked. (01/20/00)

PURRFECT AUTO SERVICE #54
—North Hollywood
Santos Lerea, Owner
Order: ARD registration invalidated, stayed, and placed on three years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed. (01/14/00)

SMOG KING—Los Angeles
Paul Doo Shik Kim, Owner/Technician
Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license and Advanced Emission Specialist Technician license revoked. Further ordered to report to BAR as directed, and reimburse BAR \$3,500 for costs of investigation and enforcement. (01/21/00)

SMOGS R US—Westminster
Jose L. Aguayo, Owner
Order: ARD registration, Smog Check Station license, Advanced Emission Specialist Technician license revoked. (01/14/00)

SOUTH COAST SHELL
—Santa Ana Heights
Hashim Sayeed, Owner
Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license revoked, stayed, placed on three years' probation, and suspended for 120 days. Further ordered to report to BAR as directed and reimburse BAR \$7,084 for costs of investigation and enforcement. (01/14/00)

TANGUAY AUTOMOTIVE, INC.
—Ramona
David Alfred Tanguay, Pres/Technician
Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license and Advanced Emission Specialist Technician license revoked. Further ordered to report to BAR as directed and reimburse BAR \$5,586.35. (01/20/00)

NORMAN ALFRED TANGUAY
—Ramona
Order: Advanced Emission Specialist Technician license revoked. (01/20/00)

TEXACO EXPRESS LUBE
—Bakersfield
Samir Mansour, Partner
Mohammed Mansour, Partner
Order: ARD registration and Smog Check Station license revoked. (01/14/00)

LAMONT THORNTON—Inglewood
Order: Basic Area Smog Check Technician license revoked, stayed, placed on three years' probation. Further ordered to report to BAR as directed. (01/20/00)

VARGAS BROTHERS AUTO REPAIR & ELECTRIC—El Monte
Samuel Oswaldo Vargas, Owner
Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license revoked. Further ordered to report to BAR as directed and reimburse BAR \$6,000 for costs of investigation and prosecution. (01/20/00)

HUGO OSWALDO VARGAS—El Monte
Order: Advanced Emission Specialist Technician license revoked. (01/20/00)



SMOG CHECK ADVISORY

State of California
Gray Davis, Governor

California Department
of Consumer Affairs
Kathleen Hamilton, Director

Bureau of Automotive Repair
Douglas E. Laue, Chief
10240 Systems Parkway
Sacramento, CA 95827

BAR FIELD OFFICE PHONE NUMBERS

Bakersfield (661) 833-6304
Canoga Park..... (818) 596-4400
Culver City (310) 410-0024
Fresno (559) 445-5015
Fullerton (714) 680-7851
Oceanside (760) 439-0942
Richmond (510) 243-9410
Riverside (909) 782-4250
Sacramento (916) 255-4200
San Jose (408) 277-1860
South El Monte... (626) 575-6934

DCA Cashiering (916) 322-7002
DCA Licensing .. (916) 322-4000
ET Help Desk..... (916) 255-4476
MCI (800) 731-SMOG
(Then press 5 for technical support)

Consumer Assistance and
Referee Center..... (800) 622-7733

DCA HOTLINE (800) 952-5210

Bulk Rate
U.S. Postage
PAID
Oakland, CA
Permit No. 2101

LITTLE SCOOPS

- ✓ Technicians can schedule exams with Experior, Monday through Saturday, depending on the test location and demand. Seats are usually available on weekdays with little wait. Candidates who call and pay for an exam in the morning can often test that same afternoon.
- ✓ The BAR's Standards & Training Branch recently mailed *Laws & Regulations Manual* update pages to all Smog Check stations. If a station would like an entire manual (no charge for first manual; \$1 for each additional manual), which would include the current update pages, please contact your local BAR Field Office (see list above), or mail your request to: Bureau of Automotive Repair, Mail Room, 10240 Systems Parkway, Sacramento, CA 95827. You can also fax your request to the BAR Mail Room at (916) 255-4473.

- ✓ Be sure to retain your *Smog Check Advisory* and *Repair Reporter* issues in order to comply with Section 3340.16 of Title 16 of the California Code of Regulations. The regulations include a provision requiring all stations to have Bureau manuals and bulletins on hand. These publications are the BAR's official means of communication with licensed Auto Repair Dealers and Smog, Lamp, and Brake stations.
- ✓ When your customers ask who is responsible for obtaining a Smog Check when a vehicle is sold: Section 24007 (b)(2) of the Vehicle Code states that it is the responsibility of the seller to provide a valid smog certificate at the time of delivery of the vehicle. There is no provision in the law that allows someone to sell a vehicle that is not in Smog Check compliance, unless it is sold to a licensed dealer or dismantler. (However, government agencies are permitted to sell/auction vehicles without issuance of a certificate of compliance as long as the

government agency, or its designated auctioneer, advises the bidder in writing that it is the bidder's responsibility to obtain the certificate of compliance.) A car which has had a Smog Check and received a certificate of compliance in connection with its registration does not need to be smogged again when sold if the sale date is **within 60 days** of the registration renewal date, per Section 4000.1 (d)(1) of the Vehicle Code.

- ✓ State subsidized repairs performed on Consumer Assistance Program (CAP) participants' vehicles can only be performed by Gross Polluter Certification (GPC) stations under contract with the BAR. If a station is not a GPC-contracted CAP station, it is not authorized to perform repairs on the CAP vehicles, and will not be reimbursed for any repairs performed. If you are a GPC station interested in providing repair assistance to California motorists, call the Smog Check CAP at (916) 445-2010 and ask for Kristy Underwood.