

# BAR SC NEWS

AUTOMOTIVE REPAIR AND SMOG CHECK NEWS

BUREAU OF AUTOMOTIVE REPAIR

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## Mandatory Use of New BAR-OIS Equipment and Inspection Procedures

Effective March 9, 2015, use of the new Bureau of Automotive Repair On-Board Diagnostic Inspection System (BAR-OIS) is required when inspecting most model-year 2000 and newer gasoline and hybrid vehicles and most 1998 and newer diesel vehicles. All STAR-certified Smog Check stations and all stations that test these vehicles must have the new BAR-OIS equipment.

### Smog Check Requirements by Vehicle Type

Currently, more than two-thirds of the Smog Check fleet requires a BAR-OIS inspection. This includes 2000 and newer model-year gasoline, flex-fuel, dedicated propane, dedicated natural gas, hybrid vehicles, and 1998 and newer diesel vehicles. However, vehicles that do not have OBD II or are over 14,000 gross vehicle weight rating (GVWR) are tested using the BAR-97 Emissions Inspection System (EIS).

Stations must follow the *2013 Smog Check Manual* when conducting inspections on either the BAR-OIS or BAR-97 EIS. The manual contains a table entitled "Test Requirements" that identifies when the BAR-OIS or the BAR-97 EIS must be used to properly inspect a particular type and model year of vehicle. Smog Check requirements by vehicle type are also detailed on BAR's website at [http://smogcheck.ca.gov/pdf/Smog\\_Check\\_Requirements\\_by\\_Vehicle\\_Type.pdf](http://smogcheck.ca.gov/pdf/Smog_Check_Requirements_by_Vehicle_Type.pdf).

### Referee Referrals

BAR and data acquisition device (DAD) vendors have gone to great lengths to ensure BAR-certified DADs communicate with all vehicles. The BAR-OIS software is also being tuned to accommodate vehicles that produce unexpected data or have great difficulty setting readiness monitors. If it is believed a vehicle should not have failed the BAR-OIS inspection or is incompatible with the BAR-OIS equipment, the motorist should be referred to the Referee for inspection. The station should also call the BAR Industry Help Desk at (866) 860-8509 to create a ticket that will be escalated to BAR's engineering group for investigation.



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## CAP Expectations for Diagnosis

Stations and technicians that perform Consumer Assistance Program (CAP) repairs should follow a systematic diagnostic approach, in accordance with standard industry protocols, that obtains relevant data about the vehicle's engine and emission control systems.

The systematic approach includes a diagnostic routine that provides sufficient data to diagnose and repair emission failures in a cost-effective and efficient manner. Don't forget the basics, such as cylinder balance tests, compression and cylinder leakage tests, manifold vacuum readings, scan tool data, oxygen sensor testing, condition of electrical grounds and wiring connections, and other industry-accepted factory testing procedures. Performing these baseline tests, even if the vehicle was tested at the same shop a few weeks earlier, is necessary to document the codes that are present and causing the vehicle to fail Smog Check. This is especially true if the consumer or someone else cleared codes prior to the shop receiving the vehicle for repairs.

The diagnosis must also ensure the vehicle's engine is in good mechanical condition. This should include an

inspection of basic engine operation (i.e., fuel control, individual cylinder contribution, cylinder seal, internal engine noises, oil burning, etc.) and a comprehensive visual inspection. All defects identified during the diagnosis should be noted on the station's work order and on the CAP Diagnostic Data Form.

Remember, Technical Service Bulletins, Special Service Messages, and manufacturer and emission recalls are available through major automotive information providers as well as manufacturer websites and should always be checked as part of the diagnostic process. Many manufacturers also have program updates for computer control modules (i.e., engine control module, powertrain control module, and vehicle control module) to deal with specific code-related problems. Failure to consult with these resources can result in stations and technicians performing unnecessary and costly repairs.

For more information, refer to the CAP Operations Manual and Training Module links on BAR's website at [http://smogcheck.ca.gov/Industry/Training/CAP\\_Operations\\_Manual\\_and\\_Training.html](http://smogcheck.ca.gov/Industry/Training/CAP_Operations_Manual_and_Training.html).

## New BAR Website

The Bureau of Automotive Repair (BAR) website has a fresh new look! The new user-friendly design allows licensees and the automotive repair industry to easily find the information they are looking to find. Click on the new licensee/applicant search box on the home page to quickly access ET Blasts, STAR information, licensing information, and more. Need a form or application? All BAR documents can now be accessed on the new Forms and Publications tab.

Check out our new website and keep up with BAR on Facebook and Twitter @BARinfo.

## New BAR-OIS Equipment and Inspection Procedures *Continued from page 1*

### New Readiness Monitor Criteria

Starting May 4, 2015, BAR plans to reduce the number of allowable incomplete OBD II readiness monitors for both BAR-OIS and BAR-97 inspections to the following new criteria:

- Gasoline vehicles:
  - » 1996-1999 model years are allowed one incomplete readiness monitor.
  - » 2000 and newer model years are allowed only an incomplete evaporative monitor.
- Diesel vehicles:
  - » 1998-2006 model years require all monitors to be complete.
  - » 2007 and newer model years are allowed two incomplete readiness monitors.

For vehicles that are given an exception to these rules, refer to Appendix J on BAR's website at [http://smogcheck.ca.gov/pdf/Appendix\\_J\\_5.22.14.pdf](http://smogcheck.ca.gov/pdf/Appendix_J_5.22.14.pdf).

### Data Acquisition Device (DAD)

Stations wishing to obtain BAR-OIS equipment may contact one of the BAR-certified DAD vendors. Vendor information, including the certification status of various DAD makes and models, can be found on the BAR website. Stations should contact the DAD vendor for assistance with their device.

### Training and Troubleshooting

To assist stations with the registration, download, and

operation of the BAR-OIS software, various training materials, including training videos, the BAR-OIS User Guide, questions and answers, and DAD manuals, are available on the BAR-OIS page on BAR's website.

Stations should use the diagnostic tools built into the BAR-OIS software to troubleshoot Internet and BAR-OIS server connectivity issues. Under *File/Self Diagnostics*, you will find the BAR-OIS server and Google (Internet) indicators. When the BAR-OIS server and your Internet connection are working properly, both indicators will display a green check mark. If either the BAR-OIS server or your Internet connection to the BAR-OIS server has failed, a red indicator (X) will be displayed next to the failed system.

For Internet connectivity problems, check to ensure that your computer is properly connected to the Internet. Select *Retry* to refresh the indicator and to determine if the connection has been restored.

For BAR-OIS server connectivity problems, wait at least two minutes before selecting *Retry*. In most cases, BAR-OIS server issues will be fixed within five to 10 minutes. Select *Retry* to determine if the connection has been restored.

For further assistance, contact BAR's Industry Help Desk at **(866) 860-8509**.

## STAR Calculations Using BAR-OIS Testing Data

Prior to January 2015, STAR performance measures were calculated using only BAR-97 inspection data. Follow-up pass rate (FPR) scores for the second half of 2014, released in January 2015, include the new Bureau of Automotive Repair On-Board Diagnostic Inspection System (BAR-OIS) testing data. Beginning in February 2015, short-term scores will also use the BAR-OIS testing data.

BAR-OIS inspections, excluding those performed as part of BAR-OIS beta testing, will feed into some STAR performance measures. Specifically, the following measures will include BAR-OIS data:

- Max Readiness Monitors
- Similar Vehicle Failure Rate (SVFR)
- Follow-up Pass Rate (FPR)

The remaining measures listed below do not include BAR-OIS data since these tests are not performed during a BAR-OIS test:

- Fuel Cap Not Performed
- Evap Not Performed

- Timing Not Performed
- OBD II Not Performed
- ASM Restarts
- Aborted Tests
- Incorrect Gear Selection

In cases where there is insufficient data to evaluate a station according to a specific performance measure, the station will, by default, pass that performance measure.

Vehicles used in the SVFR and FPR use only the same type of test, BAR-97 or BAR-OIS, to determine these scores. For instance, if the vehicle being evaluated for SVFR and FPR purposes is being inspected using the BAR-OIS, then only the results from other BAR-OIS tests on similar vehicles will be used to calculate these scores.

The transition to BAR-OIS will decrease the number of inspections performed using the BAR-97 equipment. Refer to the *2013 Smog Check Manual* to ensure that the correct procedures and requirements are used for the vehicles being tested at your station.

## BAR Industry Help Desk

Have a question about the Bureau of Automotive Repair On-Board Diagnostic Inspection System (BAR-OIS) or Smog Checks? Contact the BAR Industry Help Desk to speak to a BAR program representative for technical support or assistance. The BAR Industry Help Desk responds to telephone and e-mail inquiries from automotive repair dealers, smog check stations and technicians, official brake and lamp stations, and consumers.

Questions concerning enforcement actions, citations, STAR invalidations and appeals, or complaints are not addressed by the Industry Help Desk. Please contact BAR's Enforcement Branch at (916) 403-8060 for assistance with these issues.

The Industry Help Desk is available weekdays, excluding state holidays, from 8 a.m. to 5 p.m. Contact the Industry Help Desk by phone at (866) 860-8509 or by e-mail at [BAR.IndustryHelpDesk@dca.ca.gov](mailto:BAR.IndustryHelpDesk@dca.ca.gov).

## Hybrid Vehicles in the Smog Check Program

Hybrid vehicles entered the California market in 2000. Since their introduction, a Smog Check was not required as hybrids could not be properly tested on the BAR-97 equipment that was introduced in 1997. This equipment could not test the emissions of hybrid vehicles as the vehicles would switch into electric mode during an inspection. The new Bureau of Automotive Repair On-Board Diagnostic Inspection System (BAR-OIS) has resolved this testing issue. As such, all hybrids are now subject to a Smog Check.

### Hybrid Inspections

Hybrids are designed to meet strict emission standards and to provide improved fuel economy over conventional vehicles. However, hybrid emission control systems experience the same causes of long-term deterioration affecting other vehicles. Emission control system malfunctions on hybrids can cause emissions to sharply increase. By ensuring that hybrid emission-related problems are identified and then properly repaired, emission levels will remain low over the life of the vehicle.

The Smog Check procedure for a hybrid is similar to the procedure for model-year 2000 and newer gasoline vehicles. This includes both a visual inspection of emission control components and a scan of the vehicle's on-board diagnostic (OBD) system. However, the procedure for hybrids does not include a visible smoke test. For more information on inspection procedures, refer to the *2013 Smog Check Manual* available on BAR's website at [http://smogcheck.ca.gov/pdf/Smog\\_Check\\_Manual\\_ENG\\_2013.pdf](http://smogcheck.ca.gov/pdf/Smog_Check_Manual_ENG_2013.pdf).

### Emissions Warranty

Hybrid emissions warranties vary by vehicle manufacturer and model. Many 2005 and newer model-year hybrids are certified to California's Partial Zero Emission Vehicle (PZEV) standard. The PZEV standard requires an emissions system warranty of 15 years or 150,000 miles AND a battery warranty of 10 years or 150,000 miles. Model-year 2004 and older hybrids typically have the same emissions system warranties as traditional gasoline vehicles.

Technicians should encourage vehicle owners to check their owner's manual or contact the vehicle manufacturer directly for emissions warranty information. This will help the consumer better understand the emissions warranty coverage for their vehicle and whether any necessary repairs will be covered under the warranty.

### Smog Check Requirements

Change-of-ownership inspections and inspections for all out-of-state hybrid vehicles registering in California for the first time have been required since April 16, 2015. The Department of Motor Vehicles (DMV) also began mailing registration renewal notices requiring a Smog Check to hybrid owners in April 2015 for registrations due in July 2015.

Just like traditional gasoline vehicles, hybrid vehicles six model years and newer are exempt from the biennial Smog Check requirement. Hybrid vehicles four model years and newer are also exempt from the change-of-ownership Smog Check requirement. For more information on Smog Check requirements, visit BAR's website at [www.smogcheck.ca.gov](http://www.smogcheck.ca.gov).

## **FAQs** FREQUENTLY ASKED QUESTIONS: **STAR Certification**

### **How long does a station have to be in business before it can become STAR certified?**

Stations may be eligible for STAR certification once they have a passing score on the short-term measures from the previous calendar quarter. View your score by visiting the STAR Program page on BAR's website at <http://smogcheck.ca.gov/pubwebquery/star/welcome.aspx>.

### **Can test-only stations apply for STAR certification?**

Yes. There are no repair-based performance measures in the STAR Program that would prevent test-only stations from applying for STAR certification.

### **What is the processing time for STAR certification applications?**

The processing time is currently a minimum of two weeks. The submission of an incomplete or inaccurate application may result in a longer processing time.

### **Can a STAR test-only station change to a STAR test-and-repair station?**

Yes. The station must submit an initial Smog Check station application, a new STAR application, and all applicable fees to BAR.

The new license and certification will be issued only after a BAR representative performs an on-site inspection of the station and the required Consumer Assistance Program Standard Agreement is signed and returned to BAR.

### **Will my station's STAR certification be affected if I change the station's business structure?**

Yes. Business structure changes such as changing to a sole proprietorship, partnership, corporation or vice versa, which result in the issuance of a new

license, will require the newly licensed station to meet the STAR performance measures to qualify for STAR certification using data from the new license and data from the previous license. A business structure change does not include situations where the business is simply making an officer change.

### **Will my station's STAR certification be affected if I relocate to a new address?**

No. Changing a business address will not affect a station's STAR certification. However, your station will experience some downtime until an on-site inspection at the new location is performed by BAR.

### **Will my station's STAR certification be affected if I fail to renew my automotive repair dealer (ARD) registration and/or Smog Check station license on time?**

Failure to renew your station licenses, including both your ARD registration and Smog Check station license, prior to the expiration date will cause the station to be delinquent. This will, in turn, lock the station analyzer out from performing smog inspections until both the ARD registration and Smog Check station license are current.

### **Can a station's STAR certification be transferred to a prospective buyer or new owner of the station?**

No. A station's STAR certification is not transferable to a prospective buyer or new owner. Upon change of ownership, the new owner must apply for a new ARD registration and Smog Check license and may apply for STAR certification when eligibility requirements are met.

### **Can a technician become STAR-certified?**

No. STAR certifications are only issued to stations.

## Licensing Assistance for Military Personnel and Veterans

Pursuant to Business and Professions Code sections 114.3 and 115.5, the Bureau of Automotive Repair (BAR) offers the following assistance to veterans transitioning to civilian employment and military personnel and their spouses or domestic partners.

### Application Assistance for Military Veterans

Veterans may possess transferable skills that help meet the minimum experience and training requirements to apply for a license. BAR assists military veterans by providing the following services:

- Specially trained staff to evaluate transferable military training and experience that meets minimum licensure requirements.
- Expedited application processing.
- Direct phone and e-mail contact with BAR Licensing staff.

### Renewal Fee Waiver for Active-Duty Military Personnel

Military personnel called to temporary active duty are eligible for a waiver from certain license renewal requirements. These include a waiver of renewal fees, continuing education requirements, and any other requirements as determined by BAR. Renewal requirements are only waived for the period of time the licensee/registrant is serving a temporary assignment at a remote location. The licensee/registrant must notify BAR within 60 days of receipt of a notice of discharge.

To qualify for a waiver, the licensee/registrant must:

- Possess a current and valid license when called to active duty.
- Provide written documentation that substantiates the call to active duty.

### Expedited Licensure for Spouses/Domestic Partners of Active-Duty Military Personnel

BAR will expedite the licensure/registration process for spouses and domestic partners of those on active duty in the Armed Forces.

For an applicant's license/registration to be expedited, the applicant must:

- Supply evidence that they are married to, or in a domestic partnership or other legal union with, an active-duty member of the Armed Forces of the United States who is assigned to a duty station in California under official orders.
- Hold a current license/registration in another state, district, or territory of the United States in the profession or vocation for which the applicant is seeking a license/registration.

Please note that this does not mean a license/registration must be issued to the applicant. It simply requires the acceleration of the application review process for spouses and domestic partners of active-duty military personnel.

If you have questions or believe you qualify for any of the above programs, please contact the BAR Licensing Unit toll-free at (855) 735-0462 or (916) 403-8477.

## BAR by the Numbers

Licensing Summary as of December 31, 2014

License Type	Number of Registrants/ Licenses
Auto Repair Dealer	36,773
Smog Station	7,360
Brake Station	1,082
Lamp Station	1,072
Smog Technician	16,083
Brake Adjuster	1,707
Lamp Adjuster	1,447

## Complaint Trends for Fiscal Year 2013–14

(as of December 31, 2014)

Trend	Total Received	%
<b>Engine repair &amp; performance</b> <i>Repair, diagnosis, cooling systems, fuel systems, etc.</i>	2,523	33%
<b>General repair &amp; maintenance</b> <i>Brakes, suspension, steering, air conditioning/heat, etc.</i>	1,245	16%
<b>Other</b> <i>Motorcycle repair, improper lien sales, vehicle warranty, etc.</i>	1,370	18%
<b>Smog</b> <i>Smog repair, test procedures, etc.</i>	838	11%
<b>Auto Body</b> <i>Auto body repair, auto glass, etc.</i>	899	12%
<b>Transmission</b> <i>Automatic transmission, manual transmission/clutch, etc.</i>	730	10%

## Consumer Complaint Trends

The Bureau of Automotive Repair (BAR) investigates and mediates over 15,000 consumer complaints each year. All complaints received by BAR are reviewed and categorized by repair category or “trend.” There are approximately 70 complaint trends, including engine repair, transmission repair, auto body repair, motorcycle repair, upholstery repair, Smog Check, and used car warranties. Historically, the three most common repair trends in complaints filed with BAR are engine repair, transmission repair, and auto body repair.

In addition to categorizing complaints by repair trend, the allegations made by the consumer regarding the facility are recorded for statistical purposes. Although these are only allegations and not confirmed violations of the Automotive Repair Act, BAR thoroughly investigates all allegations. There are approximately 40 allegation categories used by BAR, including illegal

lien sale, illegal storage fees, failure to honor warranty, and fraud.

The three most common consumer complaint allegations for Fiscal Year 2013–14 are incompetence, false and misleading statements, and estimate/authorization requirements.

Open and accurate communication regarding every step of the repair process will go a long way toward avoiding consumer complaints. BAR's *Write it Right* guide offers useful information to help your shop comply with customer transaction requirements, including estimates, authorizations, and invoices. Automotive repair dealers may also request to have a BAR representative provide a *Write it Right* presentation to shop employees.

For more information, visit the “Industry” tab on the BAR website at [www.bar.ca.gov](http://www.bar.ca.gov).

## Regulation Update

The following regulatory actions are under development. For more information on regulation proposals or to learn about future opportunities for public participation, visit the Bureau of Automotive Repair (BAR) website at [www.bar.ca.gov/About\\_BAR/Laws\\_and\\_Regulations\\_Resources/index.html](http://www.bar.ca.gov/About_BAR/Laws_and_Regulations_Resources/index.html).

### Automotive Repair Dealer Advertising

BAR is working with automotive repair industry stakeholders to address Internet advertising of unlicensed repair services on various websites. In addition to consumer complaints, BAR enforcement staff continuously monitors public advertising forums to track the growing number of unlicensed individuals and businesses reaching consumers. After identifying unlicensed activity, BAR coordinates with law enforcement agencies to conduct sting operations throughout the State.

In 2014, BAR began posting on its website a list of citations issued to individuals and businesses found performing repairs without a valid automotive repair dealer (ARD) registration. Nearly 500 citations have been issued since regulations adopted in 2012 gave BAR authority to issue citations for unlicensed activity.

BAR is currently drafting a new regulation concerning the advertising activity of mobile ARDs. ARDs whose business model relies primarily on mobile automotive repair typically advertise on the Internet and are more difficult to monitor than other repair dealers since they do not operate out of a registered business address. A public workshop was held in October 2014 to discuss the proposed regulation.

### Written Estimates

Automotive repair industry procedures for providing written estimates, work orders, invoices, and other disclosures to customers are detailed in California Code of Regulations, Title 16, Chapter 1, Article 7. These procedures are essential to ensuring consumers are

well informed and protected in their automotive repair transactions with ARDs. BAR is reorganizing Article 7 to ensure it accurately codifies the procedures and is readily understandable to those subject to the regulations.

### Disciplinary Guidelines

BAR is moving forward with a regulation to update its *Disciplinary Guidelines*. The guidelines, which are statutorily mandated to be adopted in regulation, are intended for those involved in and affected by the disciplinary process, including registrants, licensees, and the general public. They are used in the administrative process to promote consistent and appropriate penalties when imposing disciplinary actions.

The proposed changes to the *Disciplinary Guidelines* are necessary to address legislative and regulatory changes that have occurred since their last revision in May 1997. The guidelines will also be updated to ensure consistent use of titles and terms, to remove outdated and unnecessary terms and conditions of probation, to incorporate new changes necessary to ensure rehabilitation of the licensee or registrant, and to meet BAR's consumer protection mandates.

### Smog Check Training Institutions and Instructors

This proposed regulation will update and revise the requirements for certification of training institutions and instructors to create consistency with Smog Check licensing requirements. The regulation will also replace the technologically out-of-date *Bureau of Automotive Repair Standards* document with the new *Bureau Training Programs Standards* document. The new document provides the minimum standards to provide training for Smog Check licensees. Finally, the proposed regulation would allow vehicle manufacturer training to satisfy the renewal requirements for the Smog Check repair technician license.

## Disciplinary Actions

Public documents relating to the following disciplinary actions are available on the BAR website at [http://smogcheck.ca.gov/Consumer/Verify\\_License.html](http://smogcheck.ca.gov/Consumer/Verify_License.html).

June–December 2014				
License #	Business or Technician Name	Owner	City	Effective Date
ARD 173627	Layafette Valero	Abolghassan H. Shandi	Layafette	6/3/2014
EO 34542	Mohammed Reza Saadt	-	Walnut Creek	6/3/2014
ARD 236228	Petro Auto Care	Jorge Petro	Spring Valley	6/5/2014
ARD 148013	Roy's Auto Repair	Roy Vessels	Citrus Heights	6/13/2014
ARD 255269	Roscoc Auto Body & Paint	Jose Ramon Lopez	El Centro	6/13/2014
ARD 249179	Gilbert Perez	Gomez Smog Test Only	Lake Elsinore	6/24/2014
EO 142550	Jose Luis Gomez	-	Lake Elsinore	6/24/2014
ARD 259605	Gilbert Perez	Perez Test Only	Hayward	6/24/2014
EA 145507	Gilbert Perez	-	Hayward	6/24/2014
EA 136358	John J. Duffy	-	Tehachapi	6/24/2014
ARD 22659	Sears & Roebuck 6460	Alywin Lewis	Merced	6/24/2014
ARD 22628	Sears & Roebuck 6811	Alywin Lewis	Fresno	6/24/2014
ARD 207428	Sears & Roebuck 2639	Alywin Lewis	Clovis	6/24/2014
ARD 22627	Sears & Roebuck 6271	Alywin Lewis	Visalia	6/24/2014
ARD 22608	Sears & Roebuck 6258	Alywin Lewis	Modesto	6/24/2014
ARD 82595	Sears & Roebuck 6568	Alywin Lewis	Newark	6/24/2014
ARD 22635	Sears & Roebuck	Alywin Lewis	Hayward	6/24/2014
ARD 246371	Thousand Oaks Smog Test Only	Arbi Baghdanian	Thousand Oaks	7/3/2014
EI 138989	Arbi Baghdanian	-	West Hills	7/3/2014
EA 631479	Abhishek K. Chand	-	Sacramento	7/14/2014
ARD 256719	Smog Man	Brian Carlsen	El Sobrante	7/17/2014
ARD 243351	A Affordable Smog Test Only	Michael Legarreta	Apple Valley	7/17/2014
ARD 252812	Mexico Auto Sales	Martin Vazquez	North Highlands	7/17/2014
ARD 89534	AAMCO Transmissions	Hunberto Rodriguez	Van Nuys	7/17/2014
ARD 231854	Expert Auto Clinic	Mkrtich Zoutnachyan	Van Nuys	7/18/2014
ARD 186865	Expert Auto Care	Raj Dawan	Pleasant Hill	7/18/2014
ARD 243784	Betos Transmission	Oliberto Navarro	Bloomington	7/18/2014

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**Disciplinary Actions** *Continued from page 10*

<b>June–December 2014</b>				
<b>License #</b>	<b>Business or Technician Name</b>	<b>Owner</b>	<b>City</b>	<b>Effective Date</b>
EO 134529	Raj Dawan	-	Pleasanton	7/18/2014
EA 631768	Jeovanni Gutierrez	-	Winchester	7/18/2014
ARD 252615	East Bay Smog	Eric & Daniel Garcia	Oakley	7/23/2014
EI/EO 314424	Michael Jennings	-	Spring Valley	7/24/2014
ARD 205624	San Diego Top Tune	Bassam Radwan	La Mesa	7/24/2014
ARD 233889	Interstate Collision Center	John Misirian	North Hollywood	7/24/2014
ARD 253271	Sierra Auto Body	Jeramy Moore	Placerville	7/24/2014
ARD 256890	AAA Test Only	William Furbush	San Bernardino	7/25/2014
EA 155036	William Furbush	-	Riverside	7/25/2014
EA 633510	Michael Ross	-	Moreno Valley	7/25/2014
ARD 223770	Anaheim Test Only Center	Ahmad Mahdi	Anaheim	7/25/2014
EO 31515	Ahamd Mahdi	-	Anaheim	7/25/2014
ARD 251558	Vista Test Only	Sisak Keshishyan	Pasadena	7/29/2014
EA 154395	Sisak Keshishyan	-	Pasadena	7/29/2014
ARD 260353	Felix Rodriguez	Sunnyslope Auto Sales	Riverside	7/31/2014
ARD/TC 256093	Moreno Valley Test Only	Martin Pulido	Moreno Valley	8/1/2014
ARD/RC 248267	Accurate Diagnostics & Smogs	Luis C. Navarro	Dixon	8/1/2014
EO/EI 146134	Ricardo Gallardo	-	Dixon	8/1/2014
ARD/RC 262573	Raval's Auto Repair	Eleno G. Raval	South San Francisco	8/12/2014
ARD/RC/LS/BS 251731	Smog Express	Rene A. Escarcega	San Diego	8/12/2014
EO/EI 153103	Rene A. Escarcega	-	San Diego	8/12/2014
ARD/RC/LS/BS 262101	A Smog	Aurelio Acosta	Bloomington	8/12/2014
EO/EI/LA/BA 142918	Luis Hernandez	-	Moreno Valley	8/12/2014
ARD 258603	Tony's Test Only	Anthony R. Tirvett	North Highlands	8/12/2014
EA 38166	Rodney Ovrud	-	Littlerock	8/14/2014
ARD/RC/BS/LS 241395	Autoport Car Repair Service	Kumbawa R. Oh	Oakland	8/19/2014
EO/EI/BA/LA 24793	Kumbawa R. Oh	-	Oakland	8/19/2014
ARD/RC/BS/LS 258368	California Smog and Repair	John Burger	Bakersfield	8/19/2014

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## Disciplinary Actions *Continued from page 11*

June-December 2014				
License #	Business or Technician Name	Owner	City	Effective Date
EO/EI/BA/LA 37383	John Burger	-	Bakersfield	8/19/2014
EO 635394	Francisco J. Lopez	-	Bell	8/20/2014
ARD/RC 217052	Stressless Smog	Ron J. Brymer	Sacramento	8/20/2014
EO/EI 144259	Ron J. Brymer	-	Rio Linda	8/20/2014
EO/EI 631138	Nicholas Baca	-	Sacramento	8/20/2014
EA 634622	Juan M. Robles	-	Compton	8/20/2014
ARD/TC 271708	Cali Smog Check	Ehab Aryan	Los Angeles	8/20/2014
ARD/TC 259228	J&M Smog Test Only	Jesus Rodriguez	Los Angeles	8/22/2014
ARD/TC 259062	J&M Smog Test Only	Jesus Rodriguez	Newhall	8/22/2014
ARD/TC 261709	J&M Smog Test Only	Jesus Rodriguez	Los Angeles	8/22/2014
EO/EI 142805	Jesus Rodriguez	-	Lancaster	8/22/2014
EO/EI 144973	Oscar Michel	-	San Ysidro	8/27/2014
ARD/RC/LS/BS 197295	Lees Auto Service	Sang Tok Yi	Los Angeles	8/27/2014
EO/EI/BA/LA 311547	Sang Tok Yi	-	Los Angeles	8/27/2014
ARD 160950	Arthurs Auto Body & Paint	Arthur Rodriguez	Fresno	8/12/2014
ARD 228333	Garcia Tire Shop	Felix Garcia	Fresno	8/20/2014
ARD/TC 269282	Lopez Test Only	Prestige Investors, LLC	Los Angeles	9/3/2014
EA 633984	Jose L. Lopez	-	Los Angeles	9/3/2014
EO 635074	Joshua S. Guevara	-	Los Angeles	9/3/2014
EI/EO 632641	Benjamin Rodriguez	-	San Pablo	9/9/2014
EI/EO/LA/BA Denied	Benjamin Rue	-	North Highlands	9/9/2014
EI/EO 108157	J. Alberto Gurrola	-	National City	9/11/2014
ARD/TC 264976	W M Smog Test Only	Georgina Del Carmen Diaz	Los Angeles	9/12/2014
EI/EO 147772	Chun Yop Lee	-	Los Angeles	9/12/2014
ARD/RC 253181	Rocklin Automotive, Inc.	Marc B. Freire	Rocklin	9/12/2014
ARD/RC/LS/BS 249179	Gomez Smog Test Only	Jose L. Gomez	Lake Elsinore	9/12/2014
EI/EO 142550	Jose L. Gomez	-	Lake Elsinore	9/12/2014
ARD/RC 139447	California Tire	Jacinto Cruz	Compton	9/12/2014
ARD/TC 270826	Yshua Smog	Kevin R. Orme	Los Angeles	9/18/2014
ARD/TC 256766	A Official Smog Station	Melissa Lopez	Walnut Creek	9/19/2014

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**Disciplinary Actions** *Continued from page 12*

<b>June–December 2014</b>				
<b>License #</b>	<b>Business or Technician Name</b>	<b>Owner</b>	<b>City</b>	<b>Effective Date</b>
ARD/RCBS/LS 257155	Price Auto Repair	Girgor Tserunian	North Hollywood	9/19/2014
ARD/TC 270542	San Rafael Smog	Patricia C. Merlos	San Rafael	9/19/2014
EO 632592	Erinc Emer	-	San Rafael	9/19/2014
ARD/TC 260034	Main Street Smog Center	Tomas G. Macedo	Fallbrook	9/19/2014
EI/EO 631429	Joel Angel Figueroa	-	Wildomar	9/19/2014
EI/EO/LA/BA 41804	Vegen Ambarachyan	-	Riverside	9/22/2014
EI/EO 139853	Jaime Garcia	-	Riverside	9/22/2014
ARD/RC 216027	Dodge, Chrysler, Jeep of Vacaville	Clarence Williams, Jr.	Vacaville	9/23/2014
EA 30443	Eleazar Juarez	-	South San Francisco	9/23/2014
EI/EO Denied	David Perez	-	Downey	9/23/2014
ARD 258038	Energy Transmissions	Enrique Hernandez	San Diego	9/10/2014
BA/LA 631193	Jose L. Cruz	-	Compton	9/12/2014
ARD 266200	Better Built Transmissions	Steve B. Childress	Fresno	9/23/2014
ARD/LS/BS 162013	B&B Automotive	Robert B. Martin	Chico	9/23/2014
LA/BA 621227	Robert B. Martin	-	Chico	9/23/2014
ARD Denied	Conqueror Automotive	Alexander Fieboh	Montclair	9/23/2014
EO/EI 637554	Victor Zambrano	-	Fremont	10/6/2014
BA/LA 149155	Daniel P. Olson	-	Penn Valley	10/13/2014
EA 630424	Lorena Rodriguez	-	Los Angeles	10/14/2014
EO 635746	David Omar Sanchez	-	Rialto	10/14/2014
EO 636048	Alfredo Guerrero	-	Ontario	10/15/2014
ARD/TC 274735	Baseline Smog	Silvino Posadas	Highland	10/15/2014
ARD 248875	Econo Lube Meineke Car Care Center	Gullaly Azizi	Corona	10/17/2014
ARD 257121	Econo Lube	Gullaly Azizi	Lake Elsinore	10/17/2014
ARD/TC 259225	Amigos Test Only	Christopher Kyle Lado	Riverside	10/17/2014
ARD/TC 229547	M&M Test Only	Charbel Elkhoury	Van Nuys	10/17/2014
EO/EI 142229	Charbel Elkhoury	-	Palmdale	10/17/2014
ARD/TC 271441	Alondra Auto Smog	Djuan Summerville	Compton	10/17/2014
EA/EO 634727	Djuan Summerville	-	Stanton	10/17/2014

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## Disciplinary Actions *Continued from page 13*

June–December 2014				
License #	Business or Technician Name	Owner	City	Effective Date
TC 261865	Bay Area Smog Pros	Jason Leandrew Jasper	Pittsburg	10/21/2014
ARD/RC 259277	Econo Lube Meineke 4047	Sujell E. Lopez	Riverside	10/21/2014
ARD 264484	Richards Collision Center	Richard I. Chavez	Fresno	10/21/2014
ARD DENIED	Castro's Auto, LLC	Eric Castro, et al.	Santa Maria	10/24/2014
ARD 261893	Precision Factory Collision Repair	Michael John Mariano	Rancho Cordova	10/24/2014
ARD 261893	Precision Factory Collision Repair	Michael John Mariano	Rancho Cordova	10/24/2014
ARD/TC 268861	Smog 4 Less	Karmjit Singh	Fresno	10/24/2014
ARD/TC 268860	Smog 4 Less	Karmjit Singh	Fresno	10/24/2014
ARD/RC 256216	Central Valley Smog	Patrick S. McConnell, Sr.	Sanger	10/24/2014
EA 630029	Patrick S. McConnell, Sr.	-	Reedley	10/24/2014
EO/EI DENIED	Arturo Perez Enriquez	-	Corona	10/30/2014
ARD/BS/LS 168791	Vermont Automobile	Robert Kisang Kwon	Los Angeles	10/31/2014
BA/LA 314760	Robert Kisang Kwon	-	San Pedro	10/31/2014
ARD/RC/BS/LS 231103	Ulises Auto Smog and Repair	Ulises Guizar	Salinas	10/31/2014
EO/EI/BA/LA 141286	Ulises Guizar	-	Salinas	10/31/2014
EO/EI/BA/LA 148163	Justino L. Uribe	-	Gonzales	10/31/2014
ARD 241131	Tint Styles & Pro Auto Glass	Kevin R. Linehan	Sun City	10/31/2014
ARD/RC/LS/BS 224392	All City Automotive 2	Phakdey Liv	Escalon	11/4/2014
EO/EI/LA/BA 139754	Phakdey Liv	-	Escalon	11/4/2014
ARD 202922	East County Tire Pros Auto Repair	Gerard S. Riccio	El Cajon	11/5/2014
EI Granted	Farshid Sulaimanizadeh	-	Lakewood	11/6/2014
EO/EI/LA/BA Granted	Jorge Hugo Gomez	-	Cerritos	11/10/2014
ARD/RC/LS/BS 240046	Ponces Smog Check	Gumaro Ponce	Long Beach	11/12/2014
LA/BA/EI/EO 145832	Gumaro Ponce	-	Long Beach	11/12/2014

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**Disciplinary Actions** *Continued from page 14*

June-December 2014				
License #	Business or Technician Name	Owner	City	Effective Date
EI/EO 632642	Pedro Luis Rivera	-	Pacoima	11/14/2014
ARD/TC 248304	Fast Smog	Erik Joyce	Campbell	11/14/2014
ARD 250674	Quality Truck/Auto of Fresno	Arthur Robert Terrill	Fresno	11/18/2014
ARD 255230	AAMCO of Vista	Art Terrill	Vista	11/18/2014
ARD 262279	AAMCO of San Diego	Art Terrill	San Diego	11/18/2014
ARD 252551	AAMCO Transmission	Art Terrill	Escondido	11/18/2014
ARD 262928	Citywide Auto Body Shop	Patrick David Lewis	Los Angeles	11/18/2014
EO/EI 631995	Christina Lynn Moretta	-	Norco	11/19/2014
ARD/RC 241176	Meineke Car Care Center	Vivian C. Yung	Fairfield	12/2/2014
ARD 268426	Meineke Car Care Center	Vivian C. Yung	Santa Rosa	12/2/2014
ARD/LS/BS 61817	Heausers Plaza Tire & Auto Service	Mark Heauser	Nevada City	12/2/2014
ARD 254109	West Covina Toyota	West Covina Auto Group, LLC	West Covina	12/2/2014
ARD/TC 214292	Pacific Smog	Kenneth Ashton	Carmel Valley	12/2/2014
ARD 247358	AAMCO Transmission	Johnny Walker	Inglewood	12/4/2014
ARD/TC 263337	All Smog Station, Inc.	Bich Duong	Orange	12/30/2014
EI/EO 148012	Bich Duong	-	Rancho Santa Margarita	12/30/2014
ARD/TC 264873	Clean Air Smog	Sergio Arrizon	Moreno Valley	12/30/2014
ARD/TC 266062	Clean Air Smog #2	Sergio Arrizon	Perris	12/30/2014
ARD/TC 272007	Perris Smog	Sergio Arrizon	Perris	12/30/2014
ARD GRANTED	Precision Bumper Repairs, Inc.	Kameel Fakhoury	Temecula	12/30/2014
ARD/RC 210627	Blue Ribbon Automotive	William Chip Carroll	Bakersfield	12/30/2014
EA 151506	William Chip Carroll	-	Taft	12/30/2014
ARD/TC 250139	Story Road Smog Test	Ricky Tran	San Jose	12/31/2014
EA 153826	Stanley Guevara	-	Northridge	12/31/2014
EA 632002	Joel Brandon Teczon	-	Stockton	12/31/2014



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## Address of Record

California Business and Professions Code section 27 requires the Bureau of Automotive Repair (BAR) to post certain licensee information on its public website, including the licensee's designated address of record and any enforcement action taken against the license.

Licensees who wish to withhold their residence address from BAR's public website may provide a post office box or work address as their address of record. A mailing address must also be provided to ensure important BAR notices concerning license renewal or disciplinary action are received.

As a reminder, Title 16, California Code of Regulations section 3303.3 requires all registrants and licensees to maintain a current address on file with BAR and to notify BAR within 14 days of any change of address. To designate an address of record or to change your address, go to **[www.bar.ca.gov/FormsPubs/index.html](http://www.bar.ca.gov/FormsPubs/index.html)**.